Special Highlights:

We had 206,304 visitors in our building this year!

- Loaned 283,934 books, audio-books, e-books, DVDs, CDs, downloadable audio and video, museum passes and discovery kits to our patrons.
- Answered 31,974 information, research, and reference questions in-person, by telephone, and online.
- Hosted 565 programs, classes, and events which were attended by 16,963 patrons of all ages.
- Sent and received 64,593 items through Interlibrary Loan to and from Library across the State Leominster Public Library patrons.
- Provided 34,842 public computer use sessions.
- Created 2,092 new Library Cards.
- Provided spaces for community groups, non-profit organizations, and individuals 5,203 times.
- Registered 600 Friends of the Leominster Library members.

Noteable:

- The Library hosted a "Summer Eats" program, where hundreds of children and families were served lunch throughout the summer months.
- The Library sent 13 staff members to professional conferences and offered 7 in-house webinars and workshops for staff.
- The Library was awarded a Mass Humanities Grant to bring a traveling exhibit to the Library called "The Chinese and the Iron Road."