MISSION

The Leominster Public Library is a service organization which provides information in various formats free to the residents of Leominster and the surrounding communities. The purpose of the public library is (1) to provide information, materials, programs, technology, systems, facilities, and services which are most wanted by the residents of our service area; (2) to provide safe, easy, and convenient access to these services and (3) to actively work to raise awareness and promote our services to the community and organizations within our service area.

BOARD OF TRUSTEES

Gilbert Tremblay
Chairman
Term Expires: 4-15-10

Carol Millette
Vice-Chairman
Term Expires: 4-15-10

Nancy Hicks
Secretary
Term Expires: 4-15-11

Kathleen Daigneault
Term Expires: 4-15-09

Robert Salvatore
Term Expires: 4-15-09

Jeanne Zephir
Term Expires: 4-15-11

SERVICE HIGHLIGHTS

To the Honorable Mayor and Members of the City Council:

I herewith submit the Annual Report of the Leominster Public Library for the fiscal year July 1, 2008 to June 30, 2009:

- Offered 3,265 hours of service
- Loaned 394,275 books, audio-books, DVDS, video cassettes, compact discs, museum passes, and discovery kits
- Answered 37,731 information/reference questions in-person, by telephone and via the Internet
- Presented 385 programs attended by 12,201 patrons of all ages
- Processed 34,508 network transfers & interlibrary loans for Leominster Library patrons
- Provided 34,320 sessions of public computer use
- Provided full library service to 23,963 registered Leominster residents
- Utilized 3,422 hours of volunteer assistance
- Added 10,564 new items to the library’s collection
- Provided library meeting and group study room space 2,821 times for community groups, non-profit organizations, and individuals
- Registered 602 Friends of the Leominster Library members

The library offered 298 children’s programs in FY09

As anticipated, the Leominster Public Library has become a true community center. Visited by an average of a thousand people daily, the library offers a wide-variety of materials, programs, and service for individuals of all ages. While the circulation of print and non-print materials has continued to increase, the use of public meeting space, quiet study areas, public computers, and the library’s wireless Internet access has skyrocketed.

MUNICIPAL BUDGET AND STAFFING SUMMARY DATA

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Budgeted</th>
<th>Adopted</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>F.Y. 2009</td>
<td>19 FTE</td>
<td>$1,213,601</td>
<td>8%</td>
</tr>
<tr>
<td>F.Y. 2008</td>
<td>18 FTE</td>
<td>$1,123,911</td>
<td>20%</td>
</tr>
<tr>
<td>F.Y. 2007</td>
<td>18.5 FTE</td>
<td>$931,897</td>
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<tr>
<td>F.Y. 2006</td>
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<td>$886,866</td>
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The following is an unsolicited comment from a local teen named Scott to WBZ Radio’s Conversation Nation on Feb. 3, 2009 in response to a question asking if libraries were becoming obsolete in this Internet age and suggesting that fewer kids are using the library:

“Fewer kids and teens don’t use their libraries? At least not in my city. I live in Leominster, and as soon as school ends here at 2:15 a whole bunch of kids from LHS go directly from the school to the library, including me. I find it insulting to hear something so crazy as ‘maybe fewer kids are using the library.’ Whether for school work, or quiet time, or to pick up a book, or maybe to hang out in the young adult center, the library is my release from the world around me and if it closed I would probably cry.”

### NOTEWORTHY

- Awarded grant from the Community Foundation of North Central MA to establish a Grant Resource Center in partnership with Associated Grant Makers
- Finalized agreement with architect and general contractor to complete remediation work to walkways and ramps
- Launched partnership with Fitchburg State College to offer free ALFA classes at the library
- Installed designated donor signage
- Introduced Playaways as a new media format to the library’s collection
- Recognized 87 volunteers for 3,422 hours of service to the library during a 12-month period
- Formed a partnership with Leominster Small Business Association and SCORE to offer programs to the area’s business community
- Removed from storage and displayed in public areas all the library’s art work, historic maps, and photographs
- Presented 2nd annual Feldman children’s celebration attended by nearly 300 people, and funded through a private donation
- Developed and presented a series of programs for job seekers
- Established a monthly popular video game night at the library, which is regularly attended by 35—50 local teens
- Featured the Library’s Cormier Center for Young Adults in the ALA publication *Teen Spaces: The Step-by-Step Library Makeover.*
- Developed policies for reciprocal borrowing and library programming

### Total Library Operating Income

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Municipal</td>
<td>$1,213,601</td>
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<tr>
<td>State Aid</td>
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<tr>
<td>Non-Recurring Income</td>
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<td>Friends</td>
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<td>Arts Lottery</td>
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<td>Gates Foundation</td>
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<td>Trust Funds</td>
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<tr>
<td>Monetary Gifts</td>
<td>$8,623</td>
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</tbody>
</table>

![Chart: Circulation by Department](chart-circulation.png)

- Adult/Young Adult
- Children

![Chart: Meeting Room Use](chart-meeting-room.png)

![Chart: FY09 Total Library Operating Income](chart-income.png)